



CHAPCA

2025 ANNUAL CONFERENCE AGENDA

LONG BEACH MARRIOTT

SEPTEMBER 16-18, 2025



2025 ANNUAL CONFERENCE AGENDA

Things to Do & Need-To-Know

Need-to-Know

Wi-Fi: Complimentary Wi-Fi in all rooms.

Parking: Hotel parking is complimentary and they can park anywhere and in the back of the hotel as well.

Shuttle: The hotel provides shuttle service to/from the Long Beach Airport. Please have each guest call the operator at 562-425-5210 once they have luggage and ready to be picked up.
Shuttle runs from 6am-10pm daily. Guest must call for pick up.

Things to Do

Yang Chow 2.0
\$\$ · Chinese
Long Beach, CA
· Opens 11AM
Dine-in·Takeout·Delivery

Baja Sonora Mexican Restaurant
\$ · Mexican
Long Beach, CA
· Opens 11AM
Mexican classics including big burritos

Coffee Parlor | COPA
Coffee shop
Long Beach, CA
Dine-in·Takeout·No delivery

AGENDA IS SUBJECT TO CHANGE

CHAPCA ANNUAL CONFERENCE 2024 AGENDA

NOTE: CHAPCA OFFICE & STORAGE WILL BE OPEN FROM 8:00 AM TO END OF DAY EACH DAY.



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Day 1, September 16, 2025

| Open | Close | Description | Room |
|----------|----------|---|--------------|
| 8:00 AM | 11:45 AM | Registration | Post |
| 12:00 PM | 2:00 PM | Exhibits Open Lunch & Beverage | Salon DEF |
| 12:00 PM | 2:00 PM | Overflow Room Food & Beverage | Rickenbacker |
| 2:00 PM | 3:30 PM | Transforming Healthcare: Caring for Others Without Losing Ourselves Rev. Dr. Carla Cheatham | Salon ABC |
| 3:45 PM | 4:45 PM | From Insight to Impact: How Leading Hospice Providers Use Data to Fuel Smarter Growth Trella Panel | Salon ABC |



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2025 ANNUAL CONFERENCE AGENDA

Day 2, September 17, 2025

| Open | Close | Session | Description | Room |
|----------|----------|---------------------------------|---|--------------|
| 7:30am | 8:45am | Exhibits Breakfast & Beverage | | Salon DEF |
| 9:00 AM | 10:00 AM | 1A | Attunement, Attachment and Deep Listening - Part One; Rev. Dr. Carla Cheatham | Salon AB |
| 9:00 AM | 10:00 AM | 1B | HOPE + HCAHPS = 5 Stars Raianne Melton- Axxess | Salon C |
| 9:00 AM | 10:00 AM | 1C | Medicare Hospice Program Integrity: What This Means for Providers CHAP | Lindbergh |
| 9:00 AM | 10:00 AM | 1D | Care is Treatment - Nancy Heyerman and Brenda Kizzire Odonata Care | Rickenbacker |
| 10:15 AM | 11:15 AM | 2A | Attunement, Attachment and Deep Listening - Part Two; Rev. Dr. Carla Cheatham | Salon AB |
| 10:15 AM | 11:15 AM | 2B | How do we Document a Failure to Die Beth Noyce | Salon C |



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Day 2, September 17, 2025

| Open | Close | SESSION | Description | Room |
|----------|----------|-----------------------------|--|--------------|
| 10:15 AM | 11:15 AM | 2C | The Importance of an Effective Hospice Compliance Program CHAP | Lindbergh |
| 10:15 AM | 11:15 AM | 2D | Leveraging Market Intelligence for Referral Growth with Stronger Collaboration Natalie Deckbar - TrellaHealth | Rickenbacker |
| 11:30 AM | 12:30 PM | 3A | Attunement, Attachment and Deep Listening - Part Three Rev. Dr. Carla Cheatham | Salon AB |
| 11:30 AM | 12:30 PM | 3B | Labor and Employment Law Compliance in California; A Refresher for Employers Jon McNutt, Husch Blackwell | Salon C |
| 11:30 AM | 12:30 PM | 3C | Hospice Quality Reporting and HOPE Update CHAP | Lindbergh |
| 12:30 PM | 2:30 PM | Exhibits Lunch & Beverage | | Salon DEF |



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Day 2, September 17, 2025

| Open | Close | SESSION | Description | Room |
|-----------------|---------|---------|--|--------------|
| 2:30 PM | 3:30 PM | 4A | Hospice Audit Readiness and Defensible Documentation Mary Nicholson - HealthCare ConsultLink | Salon AB |
| 2:30 PM | 3:30 PM | 4B | Emergency preparedness Beth Noyce | Salon C |
| 2:30 PM | 3:30 PM | 4C | CA End of Life Options Act Jessica Empeno C&C | Lindbergh |
| 2:30 PM | 3:30 PM | 4D | Related and Unrelated case studies, determining hospice eligibility, prognostication: the hospice medical director responsibilities Dr. Kenneth Vermette- Vitas | Rickenbacker |
| 3:45pm | 4:45pm | 5A | Leading the Future of Hospice Care: Strategic Implementation of the HOPE Tool Katherine Morrison- Wellsky | Salon AB |
| 3:45pm | 4:45pm | 5B | Integration of Palliative Medicine with Oncology - The Common Road to Success Dr. Sorin Buga, City of Hope | Salon C |
| 5:00pm - 6:30pm | | | After Party w/ Vendor | Salon DEF |



2025 ANNUAL CONFERENCE AGENDA

Day 3, September 18, 2025

| Open | Close | Description | Room |
|----------|----------|---------------------------------|--------------|
| 7:30 AM | 9:00 AM | Exhibits Breakfast & Beverage | Rickenbacker |
| 9:00 AM | 11:00 AM | CDPH CA State Hospice Update | Salon ABC |
| 11:00 AM | 12:00 PM | Federal Hospice Update | Salon ABC |
| 1200pm | 100pm | Tear Down Vendor | Salon DEF |



2025 ANNUAL CONFERENCE AGENDA

Meet the Presenters



Rev. Dr. Carla Cheatham
PhD, MDiv, MA
Certified Trauma Therapist



Natalie Deckbar
Director of Sales, Provider Markets
TrellaHealth



Dr. Sorin Buga
City Of Hope



Jon McNutt, Partner
Husch Blackwell LLP



Rianne Melton, RN, BSN, CHPN
Director of Clinical Services, Professional Services
Axxess



Kimberly Skehan, RN, MSN, HCS-D, COS-C
Vice President, Accreditation CHAP

2025 ANNUAL CONFERENCE AGENDA

Meet the Presenters



Kathleen Belsky
Accreditation CHAP



Brenda Kizzire RN BSN
Odonata Care LLC



Nancy Heyerman RN BSN CHPN
Odonata Care LLC



Mary Nicholson BSN, MPA
Home Care and Hospice Consultant/Content Writer
HealthCare ConsultLink



Jessica Empeno
National Director, Clinical Engagement
Compassion & Choices



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Meet the Presenters



Dr. Kenneth N. Vermette, M.D., HMDCB
Vitas



Katherine Morrison, MSN, RN
Director, Advisory Services | WellSky
Master of Science in Nursing – Nursing Informatics
(Homeland Security focus)



Beth Noyce, RN, BSJMC, HCS-C, BCHH-C, COQS
Noyce Consulting



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Website: www.axxess.com



Horizon Oxygen remains one of the largest, privately-held DME companies in the regions we serve. This independence has allowed the patient-first vision to permeate throughout the organization knowing that each branch location is operated with the same focus: Be a blessing. Whether the patient lives in the outskirts of Dallas, Texas, or downtown Los Angeles, the patient will be met in their time of need in the same caring way.

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Website: <https://www.horizonoxygen.com/>



At Sharp HospiceCare, we believe that hospice is more than end-of-life support. It's about comfort, compassion and giving every patient the best possible quality of life. We're skilled at pain management and symptom control, but we're also human beings with loved ones of our own — and we're at your side when you need us the most.

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Website:

sharp.com/hospice



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Website: info@smpresource.org



VITAS® Healthcare has been committed to compassionate end-of-life care since 1978, when our first patient, Emmy Philhour, taught us the importance of helping patients remain at home. Today, as a national leader in hospice, we continue to honor the lessons of every patient and family we serve—providing care guided by our values and evolving to meet the changing needs of those with life-limiting illness.

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