



2026

# CHAPCA

CHAPCA Certified Leadership

March 18-20, 2026

Hospice Administrators | Hospice Medical  
Directors | Directors of Patient Care Services  
Hospice Operations

Orchard Conference Center  
18111 Nordhoff St  
Northridge, CA 91330

**\*Agenda is tentative and subject to change\***



# CHAPCA Certified Leadership

## March 18, 2026



Time	SESSION TITLE	DESCRIPTION
7:00AM-8:00AM	Registration & Breakfast	
8:00AM-9:10AM	Course Introduction	Oversight Entities for Hospice CDPH Hospice State License Requirements
9:10AM-10:40AM	Safety, Integrity, and continuity of hospice operations (Complaints/Fraud, Waste, Abuse) & Program Integrity	Fraud, Waste and Abuse
10:40AM-10:50AM	BREAK	
10:50AM-12:40PM	Hospice Services: Core and Non-Core Services	Hospice Core Services (Physician, Nursing, Social Work, Counseling) Hospice Non-Core Services (Hospice aide and Homemaker, Volunteers, Therapies)
12:40PM-1:20PM	LUNCH	
1:20PM-2:50PM	Hospice Administration	Agency Administration (Policy Administration, Governing Body, Agency Administrator, Director of Patient Care Services, Contract Services)
2:50PM-3:00PM	BREAK	
3:00PM-5:00PM	Hospice Administration	Human Resource Management (Federal requirements, Employee and Volunteer Personnel Requirements)



# CHAPCA Certified Leadership

## March 19, 2026



Time	SESSION TITLE	DESCRIPTION
7:00AM-8:00AM	Breakfast	
8:00AM-10:00AM	CMS Conditions of Participation	Medicare Conditions of Payment (Medical Necessity, Hospice Election, Plan of Care, Certification of Terminal Illness)-overview of current audit environment
10:00AM-10:10AM	BREAK	
10:10AM-12:10PM	CMS Conditions of Participation	Medicare Conditions of Participation (Patient Care, Organization Environment)
12:10PM-12:50PM	LUNCH	
12:50PM-2:50PM	Patient Care Administration	Election of Hospice, Patient Rights, Comprehensive Assessment, The HOPE Assessment Tool, Plan of Care, Coordination of Care, Levels of Care, Death, Live Discharges
2:50PM-3:00PM	BREAK	
3:00PM-5:00PM	Safety, Integrity, and continuity of hospice operations (EPP/Infection Control)	Emergency Preparedness Plan Infection Control Program



# CHAPCA Certified Leadership

## March 20, 2026



Time

SESSION TITLE

DESCRIPTION

7:00AM-8:00AM

Breakfast

8:00AM-9:00AM

Program Surveys

Medicare Certification Surveys  
(Deemed status, frequency, deficiency levels, Special Focus Program)

9:00AM-10:30AM

CMS Conditions of Participation

Payment for Hospice Care (Level of Care days, Service intensity add-on, QAPI and QRP requirements - (HCI, CAHPs, PEPPER)

10:30AM-10:40AM

BREAK

10:40AM-12:10PM

Current Issues in California

Current Issues in California by CDPH

12:10PM-12:50PM

LUNCH

12:50PM-2:50PM

Safety, Integrity, and Continuity of Hospice (Patient Records, Controlled Substances)

Complaint Management, Patient Records  
Controlled substance prescription, dispensation, and destruction management

2:50PM-3:00PM

BREAK

3:00PM-5:00PM

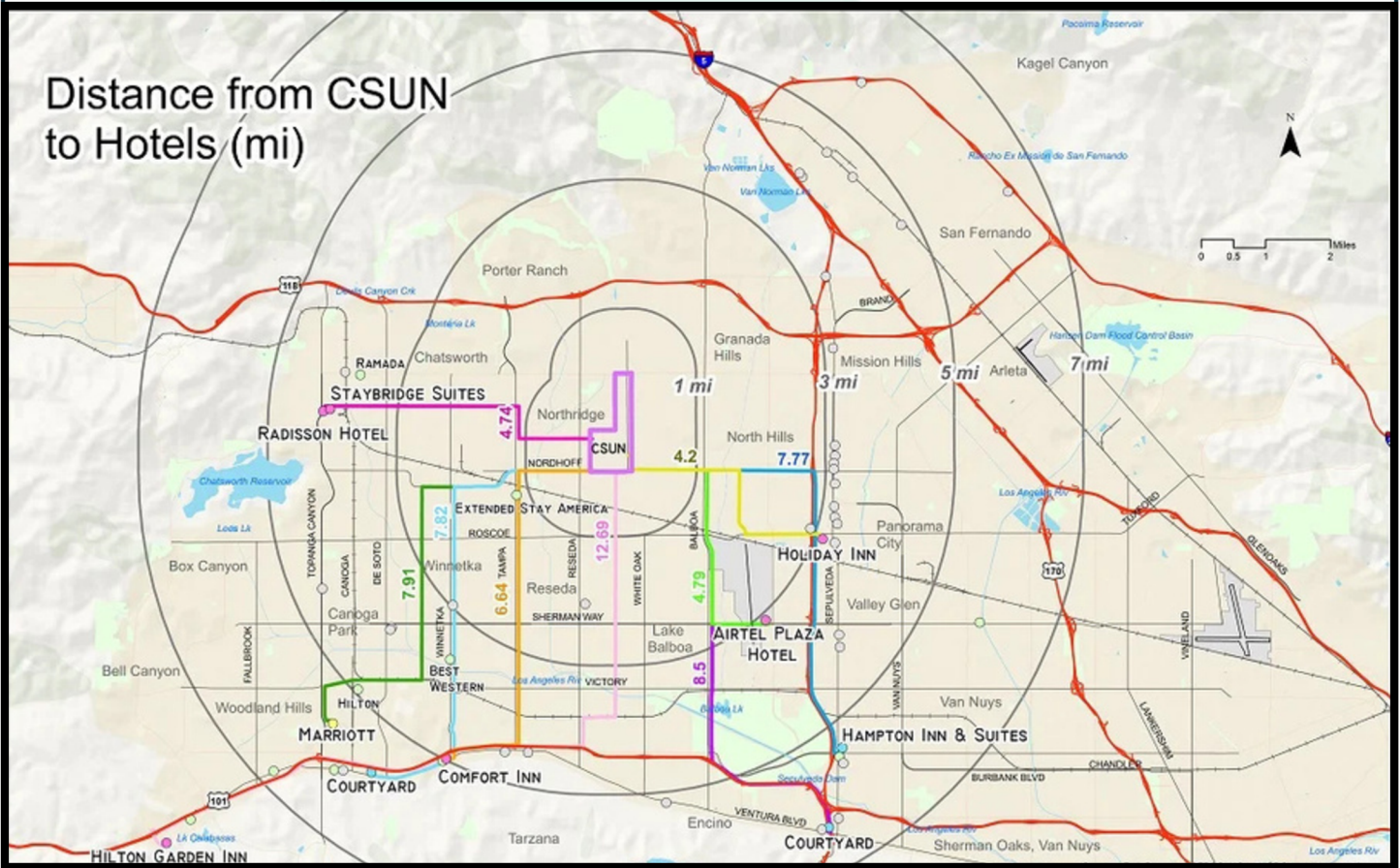
Hospice Administration

Human Resource Management (Labor Laws)

# Hotel Information

## Hotels Near By:

- Airtel Plaza Hotel- 7277 Valjean Ave, Van Nuys, CA 91406= 14 min dr.
- Holiday Inn Express Van Nuys, an IHG Hotel- 8244 Orion Ave, Van Nuys, CA 91406=13min dr.
- Season Hostel- 8328 Gladbeck Ave, Northridge, CA 91324=9min dr.
- Extended Stay America- 19325 Londelius St, Northridge, CA 91324=9 min drive
- Warner Center Marriott Woodland Hills - 21850 Oxnard St, Woodlind Hills, CA 91367 - 25mins





## MEET THE PRESENTERS



**Patrick R. Stonich BSN, BS, RN, CLNC**  
**Clinical Consultant for Home Health and Hospice**  
**HealthCare ConsultLink**

Patrick R. Stonich, BSN, RN, CLNC, is a healthcare professional with over 25 years of experience in home health and hospice. As a Clinical Consultant at HealthCare Link (HCL), he specializes in compliance reviews, documentation analysis, and provider education to ensure regulatory adherence and high standards of care. He previously served as CEO and Co-Founder of At Home Health Services, where he led the launch of a comprehensive health and hospice campus, delivering a full continuum of home-based care services



**Mary Nicholson BSN, MPA**  
**Home Care and Hospice Consultant/Content Writer**  
**HealthCare ConsultLink**

Mary is a seasoned healthcare leader and Compliance and Policy Consultant with deep expertise in home care and hospice services. With over a decade of experience directing quality, regulatory, and compliance operations, she has successfully led organizations through complex audits, implemented policy frameworks, and driven measurable improvements in care delivery. A former Director of Corporate Compliance and Regulatory Affairs at Lifetime Care, Mary is known for her ability to manage risk, ensure regulatory alignment, and develop collaborative solutions. She holds a BSN from Niagara University and an MPA with a healthcare concentration from SUNY Brockport.

## MEET THE PRESENTERS



**Zaina A. Niles, Associate  
Husch BlackWell**

Zaina brings a rare blend of legal, regulatory, and business insight to her work, holding a JD, MHA, and MBA. As part of the firm's Healthcare Regulatory & Compliance Counseling team, she helps clients navigate complex healthcare laws while minimizing risk and ensuring compliance. Zaina also supports hospice providers through audits and appeals as a member of the Hospice & Palliative Care Team. Known for her strategic thinking, attention to detail, and collaborative approach, she is valued for uncovering innovative solutions that align with both business and regulatory goals. Prior to joining the firm, Zaina interned with the U.S. District Court and several healthcare organizations, and served as Editor in Chief of the *Journal of Dispute Resolution* in 2020.



**Beth Noyce, RN, BSJMC, COS-C**

Is a Home Health and Hospice Consultant, mentor, educator and regulatory master who helps agencies know when they are at risk and works to keep them out of trouble.

Beth is former Executive Director of Utah Hospice and Palliative Care Organization and Utah Association for Home Care and served as a Medicare Administrative Contractor medical reviewer. She served on the Hospice Quality Subcommittee for The National Alliance for Care at Home and NACH's Hospice Advisory and Advocacy Boards. She is also a member of CGS' Hospice and Home Health Provider Outreach and Education (POE) Advisory Groups. Beth has presented for multiple conferences nationwide and does webinars for multiple entities. She also teaches her own expert seminars, workshops and webinars. She's consulted for many consulting groups and individual agencies nationwide and has audited countless patient records and worked on numerous appeals. Beth edited and wrote study guides and questions for industry coding and compliance certification exams for AHCC and for CHAP, published in *Diagnosis Coding Pro*, and edited a *Diagnosis Coding Manual*.

## MEET THE PRESENTERS



**Katey Hinz, Associate  
Husch Blackwell**

Katey Hinz is an associate at Husch Blackwell LLP in Jefferson City, Missouri, where she focuses on healthcare regulatory and compliance matters. She guides healthcare providers through complex state and federal requirements, including Medicaid and Medicare rules and reimbursement issues, working with long-term and acute care organizations to help ensure patients receive high-quality care. Inspired by her family's experiences in the healthcare system and her mother's work as a nursing home administrator, Katey brings both personal insight and legal skill to her practice. Known for her responsiveness and dedication, she stays ahead of evolving regulations so her clients can remain focused on serving patients.



**Allison M. Scott, Partner  
Husch Blackwell**

Allison M. Scott is a Partner at Husch Blackwell in Los Angeles, focusing on employment litigation and counseling. She represents employers in matters including discrimination, wage and hour class actions, PAGA claims, and wrongful termination, and advises on workplace policies and compliance. Allison is recognized by Best Lawyers: Ones to Watch® in America and Southern California Super Lawyers Rising Stars and is admitted to practice in California and multiple U.S. District Courts