



CHAPCA

2025 ANNUAL CONFERENCE AGENDA

LONG BEACH MARRIOTT

SEPTEMBER 16-18, 2025



2025 ANNUAL CONFERENCE AGENDA

Things to Do & Need-To-Know

Need-to-Know

Wi-Fi: Complimentary Wi-Fi in all rooms.

Parking: Hotel parking is complimentary and they can park anywhere and in the back of the hotel as well.

Shuttle: The hotel provides shuttle service to/from the Long Beach Airport. Please have each guest call the operator at 562-425-5210 once they have luggage and ready to be picked up.
Shuttle runs from 6am-10pm daily. Guest must call for pick up.

Things to Do

Yang Chow 2.0
\$\$ · Chinese
Long Beach, CA
· Opens 11AM
Dine-in·Takeout·Delivery

Baja Sonora Mexican Restaurant
\$ · Mexican
Long Beach, CA
· Opens 11AM
Mexican classics including big burritos

Coffee Parlor | COPA
Coffee shop
Long Beach, CA
Dine-in·Takeout·No delivery

AGENDA IS SUBJECT TO CHANGE

CHAPCA ANNUAL CONFERENCE 2024 AGENDA

NOTE: CHAPCA OFFICE & STORAGE WILL BE OPEN FROM 8:00 AM TO END OF DAY EACH DAY.



2025 ANNUAL CONFERENCE AGENDA

Day 1, September 16, 2025

Open	Close	Description	Room
8:00 AM	11:45 AM	Registration	Post
12:00 PM	2:00 PM	Exhibits Open Lunch & Beverage	Salon DEF
12:00 PM	2:00 PM	Overflow Room Food & Beverage	Rickenbac ker
2:00 PM	3:30 PM	Transforming Healthcare: Caring for Others Without Losing Ourselves Rev. Dr. Carla Cheatham	Salon ABC
3:45 PM	4:45 PM	From Insight to Impact: How Leading Hospice Providers Use Data to Fuel Smarter Growth Trella Panel	Salon ABC



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Day 2, September 17, 2025

Open	Close	Session	Description	Room
7:30am	8:45am	Exhibits Breakfast & Beverage		Salon DEF
9:00 AM	10:00 AM	1A	Attunement, Attachment and Deep Listening - Part One; Rev. Dr. Carla Cheatham	Salon AB
9:00 AM	10:00 AM	1B	Understanding the impact of CAHPS Raianne Melton- Axxess	Salon C
9:00 AM	10:00 AM	1C	Medicare Hospice Program Integrity: What This Means for Providers CHAP	Lindbergh
10:15 AM	11:15 AM	2A	Attunement, Attachment and Deep Listening - Part Two; Rev. Dr. Carla Cheatham	Salon AB
10:15 AM	11:15 AM	2B	How do we Document a Failure to Die Beth Noyce	Salon C
10:15 AM	11:15 AM	2C	The Importance of an Effective Hospice Compliance Program CHAP	Lindbergh



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Day 2, September 17, 2025

Open	Close	SESSION	Description	Room
11:30 AM	12:30 PM	3A	Attunement, Attachment and Deep Listening - Part Three Rev. Dr. Carla Cheatham	Salon AB
11:30 AM	12:30 PM	3B	CA Wage and Index Jon McNutt, Husch Blackwell	Salon C
11:30 AM	12:30 PM	3C	Hospice Quality Reporting and HOPE Update CHAP	Lindbergh
11:30 AM	12:30 PM	3D	Leveraging Market Intelligence for Referral Growth with Stronger Collaboration Trella Health	Rickenbacker
12:30 PM	2:30 PM	Exhibits Lunch & Beverage		Salon DEF
2:30 PM	3:30 PM	4A	Hospice Audit Readiness and Defensible Documentation Mary Nicholson - HealthCare ConsultLink	Salon AB
2:30 PM	3:30 PM	4B	Emergency preparedness Beth Noyce	Salon C
2:30 PM	3:30 PM	4C	CA End of Life Options Act Jessica Empeno C&C	Lindbergh
2:30 PM	3:30 PM	4D	Dr. Kenneth Vermette - Pending topic	Rickenbacker



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Day 2, September 17, 2025

Open	Close	SESSION	Description	Room
3:45pm	4:45pm	5A	Wellsky- Pending Topic	Salon AB
3:45pm	4:45pm	5B	Palliative/Supportive Dr. Sorin Buga, City of Hope	Salon C
6:00pm			Off Site Party	Pending Location



2025 ANNUAL CONFERENCE AGENDA

Day 3, September 18, 2025

Open	Close	Description	Room
7:30 AM	9:00 AM	Exhibits Breakfast & Beverage	Rickenbacker
9:00 AM	11:00 AM	CDPH CA State Hospice Update	Salon ABC
11:00 AM	12:00 PM	Federal Hospice Update	Salon ABC
1200pm	100pm	Tear Down Vendor	Salon DEF