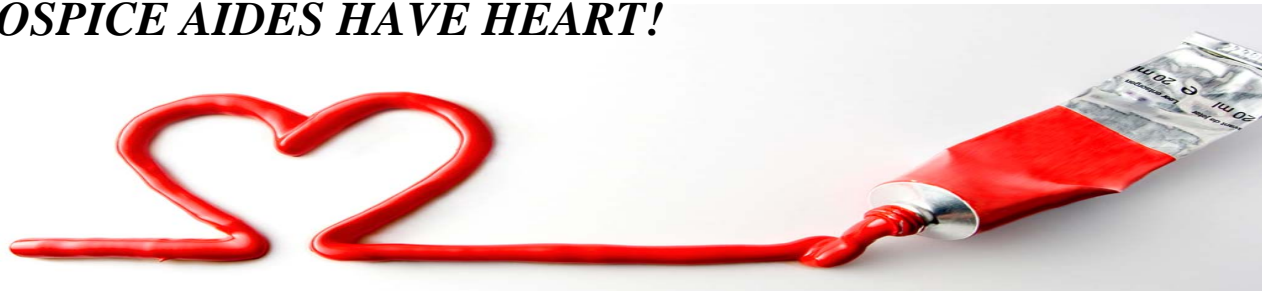


## **HOSPICE AIDES HAVE HEART!**



## **Hospice Education - Aide Resource Teleconferences**

The California Hospice & Palliative Care Association, in partnership with the Association for Home & Hospice Care of North Carolina, with the support of Poyner Spruill, LLP, is proud to present a new teleconference series for your valuable team members - the hospice aides. Each teleconference is an hour in length and will cover topics as diverse as pain management and palliative care, cultural differences regarding end of life and empowering patients and their families. Hospice Volunteers may also find the teleconferences useful. For one fee, unlimited participation is allowed from each individual site.

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Poyner Spruill is the publisher of *Hospice End Notes*, a monthly newsletter for Hospice Agencies, (<http://www.poynerspruill.com/publications/Pages/Home.aspx>.) authors of the *Hospice Contract Templates* <http://www.homeandhospicecare.org/shop/Contract%20Packets%20Flyer.pdf> and serve as faculty for *Hospice Briefings*, a monthly educational outreach for Hospice providers in North & South Carolina as well as other national presentations on hospice regulations and compliance.

### **♥ Professional Boundaries and Self-Care – June 8, 2010**

Caring for a dying patient and their family can be emotionally draining. Often times the aide will find themselves experiencing many of the same feelings and emotions as the patient or family. This presentation will offer guidance in maintaining a professional role and relationship, while understanding that as caregivers, our role is to provide empathy and support.

### **♥ Time Management and Organizational Skills – July 13, 2010**

As health care providers, our productivity and schedules are becoming more rigid and demanding. In order to be an effective employee and care provider, the aide must understand time management and possess good organizational skills. This presentation will assist with offering guidance into developing these skills.

### **♥ The Role of the Hospice Aide for Nursing Facility Patients – August 10, 2010**

The Hospice aide's presence in a facility is becoming more prevalent. It is often difficult to separate the role of the Hospice aide and the facility aides. This presentation will help to provide clarification into the roles and responsibilities of each aide.

### **♥ Bereavement for Staff – September 14, 2010**

This presentation recognizes that staff often mourn patient loss and grieve as the patient is dying. Self-care is essential in being able to continue to provide care as we assist our patient through their final journey. Learn self-care techniques and understand human response and reaction to death and dying.

The presenter for this series is **Michelle Davis White, MSN, RN**, Director, HomeCare Providers. Michelle has served as faculty for State aide training programs; has developed aide curriculum; overseen services for patients with life limiting conditions; and serves on several advisory taskforces and boards that impact aide training and aide services. Michelle is a frequent speaker at home care and hospice educational events.

## Hospice Education - Aide Resource Teleconferences – Select Your Choice Below

- ♥ **Professional Boundaries & Self-Care – June 8, 2010**
- ♥ **Time Management & Organizational Skills – July 13, 2010**
- ♥ **The Role of the Hospice Aide for Nursing Facility Patients – August 10, 2010**
- ♥ **Bereavement for Staff – September 14, 2010**

**Registration:** CHAPCA Members: \$95 per phone line per topic (*unlimited participants at that site*)  
Non-Members: \$190 per agency line per topic.

**CD Alternative:** If you prefer a CD rather than the live presentation, please indicate that below – the CD price is the same as your registration fee. If you want both you must pay two registration fees.

Enjoy the convenience and cost-efficiency of a teleconference workshop. There is no travel time involved and no limit to the number of attendees from your agency who may participate at your site through one phone line. All you need to participate is a speaker telephone and a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial a toll free number, state your verbal password and you're connected.

**The teleconference will take place from 12:00 p.m. until 1:00 p.m. PST.** (3:00 p.m. EST) Each registration covers the access of only one phone line into the teleconference. Agencies must do a separate registration for each phone line requested. Registration confirmation will be emailed to you upon registration to the email address you provide. **A detailed confirmation, including the toll-free dial-in number, sign-in sheet, the handout, evaluation and post test with answer key, will be sent via e-mail approximately one week prior to the workshop.**

**CEU:** HHAs, CNAs & RNs may report up to one (1) hour of continuing education credit for each workshop participated in. A nominal per person fee will be required for each certificate requested.

**Registrations will not be accepted without payment.** Select:  **Live Presentation**     **CD**

Agency Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Agency Address: \_\_\_\_\_

E-mail Address (*please print*): \_\_\_\_\_

**Payment Information:** Enclosed is my payment for \$ \_\_\_\_\_

Visa     MasterCard     American Express     Check (*payable to CHAPCA*)

Card Number: \_\_\_\_\_ Exp. \_\_\_\_\_ Sec. Code \_\_\_\_\_

Name (*as it appears on card*): \_\_\_\_\_

Address (*where credit card bill received*): \_\_\_\_\_

Signature (*required*): \_\_\_\_\_

**Cancellation Policy:** Refunds, less a \$40 administrative fee, will be sent upon written notice of cancellation received two weeks prior to each scheduled workshop. No refunds will be given for cancellation requests received less than two (2) weeks prior to the scheduled session being cancelled, or for "no shows". Please contact the CHAPCA office if you have changes to your registration.



**Fax completed registrations to: (916) 925-3780**

or mail with payment to:

CHAPCA, 3841 North Freeway Blvd., Suite #225, Sacramento, CA 95834.

More info: CHAPCA - (916) 925-3770 or [babramson@calhospice.org](mailto:babramson@calhospice.org)